

ESSENTIAL INFORMATION ABOUT KYLE BROS. FUNERAL DIRECTORS LTD

BUSINESS OWNER:

Mr David Peter Irvine is the owner and Director of Kyle Bros. Funeral Directors Ltd.

DISCLOSURE OF INTERESTS

We have no business or financial interest in a price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices.

THIRD PARTY COSTS (Disbursements)

We do not receive any commission on third party services or add any additional cost to the third part costs included in the final funeral invoice.

REGISTER OF CHARITABLE DONATIONS AND GRATUITIES

Kyle Bros. Funeral Directors Ltd, have made a number of national and local community charitable donations to a number of charities in the last year. No charity within or connected to the funeral sector, nursing homes or hospitals gained a donation from us last year. A Register of Charitable Donations is kept on our premises.

TERMS OF BUSINESS:

PROFESSIONAL SERVICES

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documents, care of deceased and the use of the chapel of rest, provision of motor hearse, funeral director and embalming of deceased if required.

CONTRACT / TERMS OF PAYMENT / PAYMENT ARRANGEMENTS

Kyle Bros. Funeral Directors Ltd operates a pricing policy in compliance with the Competitions and Markets Authority.

Our price list provides clients with a full description of our charges.

We will provide an itemised estimate of charges of Kyle Bros. Funeral Directors Ltd own costs and third party costs applicable. EG; church, crematorium, clergy, flowers, service sheets, music and catering. The third party costs are approximate and may change on the final funeral invoice. The estimate is required to be signed by the client thus agreeing to the contract / terms and conditions entered in to and agreeing to the estimated price stated.

We aim to send out the funeral invoice from 7 days after the funeral unless advised differently and if wished, we can forward the funeral invoice to a solicitor. Payment will be appreciated within 30 days, however, we will be flexible if the invoice has been forwarded to a solicitor and the mentioned solicitor gives a guarantee that funds are available to settle the funeral invoice. We reserve the right to add interest to outstanding invoices at 2% per month if the invoice has remained unpaid for 60 days or more. If you have any concerns that you may struggle to pay the funeral invoice within the above agreement and terms, please contact us quickly to talk to us in confidence. We will be sympathetic and take on board any unavoidable potential delays.

I have read and understood these Terms and Conditions

Signed:.....

Date:.....

RIGHT TO CANCEL

(Arrangements made in the clients home only)

You have right to cancel the contract if you wish. This right can be exercised by sending or handing in a cancelation notice to the funeral director at anytime within the period of 14 days from the arrangement day. The right to cancel can be lost during the cancelation period if the service is provided in full before 14 days elapses.

If any disbursements have been paid by us within these 14 days, we will request payment for those services.

.....**TEAR**
HERE.....

Complete and return this copy only if you WISH TO CANCEL THE FUNERAL

To: Kyle Bros. Funeral Directors Ltd, 2 Maxwellheugh, Kelso. TD5 8AY – 01573 224660 / info@kylefunerals.co.uk

I (The Applicant) hereby give notice that I wish to cancel our contract made on.....(Date)

regarding the late.....(Full name of deceased) funeral.

Signed:.....Name:.....Dated:.....
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Address:.....
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