# Kyle Bros. Funeral Directors Ltd
# Standardised Price List

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

| **ATTENDED FUNERAL (Funeral director's charges only)**<br>This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation. | **£3,150** |
|---|---|
| Taking care of all necessary legal and administrative arrangements | £1,629 |
| Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care | £200 |
| Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's Maxwellheugh or Spylaw Road premises. | £550 |
| Providing a suitable coffin - Flat Lid oak veneer coffin, suitable for burial or cremation | £440 |
| Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) | £1 |
| At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle. | £330 |

| **UNATTENDED FUNERAL**<br>This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself. | |
|---|---|
| **Burial (funeral director's charges only)** | **£3,150** |
| **Cremation (funeral director's charges plus the cremation fee) 2** | **£2,485** |

| **FEES YOU MUST PAY** | |
|---|---|
| For an Attended or Unattended burial funeral, the burial fee.**1**<br>In this local area, the typical cost of the burial fee for local residents is:<br>For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees. | £1,147-£2,779<br>£1,147.00 |
| For an Attended cremation funeral, the cremation fee.**2**<br>In this local area, the typical cost of a cremation for local residents is: | £1,295 |

*Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.*

| **ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES**<br>This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include: | |
|---|---|
| Additional mileage (price per mile) | £1 |
| Additional transfers of the deceased person's body<br>(e.g. to their home, to a place of worship etc.) (price per transfer): | £1 |
| Collection and delivery of ashes | £1 |
| Embalming | £120 |
| Funeral officiant (e.g. celebrant, minister of religion etc.) | Prices on request |
| Services supplied outside of normal office hours | No extra charge |

*The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.*

***1** This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.*

***2** In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.*

# Crematoria Price List Information

The information below gives the prices charged by crematoria for an adult (18 + years) funeral within a 60 minute cortege journey from our funeral home. All prices listed below are Mon – Fri.

| STANDARD FEE ATTENDED SERVICE: (Attended Full Options Service) | Monday-Friday price |
|---|---|
| Borders Crematorium, Melrose – Organist available at extra cost | |
| (Monday to Friday 9.30am and 4.30pm Service time slots – full service duration) | £945 |
| (Monday to Friday 10.30am and 3.30pm Service time slots – full service duration) | £1,195 |
| (Monday to Friday 11.30am through to 2.30pm Service time slots - full service duration) | £1,295<br>Saturday £1,300 |
| Burial Option: Use of service chapel prior to, or after burial in cemetery | £610 |
| Borders Crematorium Extra Time Slot – Additional 60 minutes added to original time | £395 |
| Houndwood Crematorium, Eyemouth – Organist available at extra cost | £1,165 |
| Mortonhall Crematorium, Edinburgh - Organist at extra cost (Mon-Fri) - (Sat £1,121) | £947 |
| Seafield Crematorium, Edinburgh - Organist at extra cost (Mon-Fri) – (Sat £1,139) | £1,002 |
| Warriston Crematorium, Edinburgh - Organist at extra cost (Mon-Fri) – (Sat £1,139) | £1,002 |

| UNATTENDED SERVICE: (Direct Cremation) - Strictly No Mourners or Service allowed | |
|---|---|
| Borders Crematorium, Melrose | £585 |
| Houndwood Crematorium, Eyemouth | £425 |
| Mortonhall Crematorium, Edinburgh either through Chapel £586 or Courtyard £401 | £586 /£401 |
| Seafield Crematorium, Edinburgh | £446 |
| Warriston Crematorium, Edinburgh | £446 |

| EARLY MORNING ATTENDED SERVICE: (8.30am or 9.00am Chapel time slot)<br>No organist, no clergy or celebrant service – Family to conduct service if desired | |
|---|---|
| Borders Crematorium, Melrose - (8.30am or 9.00am - Monday to Friday only)*<br>*30 Minutes Chapel time including entry and exit. | £795 |
| Houndwood Crematorium, Eyemouth – (9.30am & 4.30pm - 60 minutes timeslot).<br>(Attended Direct Cremation - £795 – Restricted times apply)* | £950<br>*£795 |

## Additional Options Price List

| | |
|---|---|
| Removal of deceased into our care (out of hours) to our premises in Kelso | No extra charge |
| Supply limousine to funeral service and return<br>(maximum 7 persons with 5 comfortable) | £290 |
| Supply saloon car to funeral service and return<br>(maximum 4 persons with 3 comfortable) | £170 |
| Embalming of deceased | £120 |
| Attendance at local cemetery for interment of cremated remains (Ashes) | No Charge |
| Order of Service Sheets / Attendance Cards organisation and production on card | from £86.40 |
| | |

# Coffins & Urns

## Traditional Coffin Choices – (Colour and grain pattern may vary slightly from brochure photographs)

| | |
|---|---|
| Light Oak Veneer with flat lid | **£440** |
| Rustic Oak Veneer with detailed moulding on lid | **£440** |
| Mahogany Veneer with flat lid | **£440** |
| Light Oak Raised Lid Veneer | **£540** |
| Rustic Oak Raised Lid Veneer | **£560** |
| Mahogany Raised Lid Veneer | **£560** |
| Solid Oak, Raised Lid and Panelled Sides | **£1,250** |

## Alternative Coffin Choices – (Time must be allowed to order in from supplier)

| | |
|---|---|
| Cardboard Coffin (Manilla, light brown) colour | **£410** |
| Cardboard (White) colour | **£440** |
| Cardboard (Woodgrain or Green) Colour | **£460** |
| Solid Pine with Rope or Wooden Handles | **£690** |
| Willow Cromer/Round Ended Willow Casket - (Light or Natural) | **£710** |
| Willow Highstead - (Light or Natural) | **£710** |
| Somerset Willow Colour Range Casket (Willow grown and made in Somerset) | **£890** |

## Ashes Urns / Caskets and Scatter Tubes

| | |
|---|---|
| Solid Oak Ashes Casket with Engraved Panels and Brass Nameplate * | **£120** |
| Willow Casket with Cotton Bag interior | **£80** |
| Scatter Tube – Large - (Variety of designs available) | **£45** |
| Scatter Tube – Medium - (Variety of designs available) | **£35** |
| Scatter Tube – Small - (Variety of designs available) | **£20** |
| *For other choices of urns or memorial jewellery, please visit us and we can provide brochures etc.* | |
| ***No charge for placing ashes into casket or attending graveside in case of interment** | |

## No Service Unattended (Direct) Cremation & Simple Attended Early Morning Cremation Options

**1.**

## No Service Unattended (Direct) Cremation

**Kyle Bros Price: £1,900**

**+ Borders Crematorium Unattended Cremation Cost: £585**

**Total = £2,485**

No mourners to be in attendance, no service permitted or clergy / celebrant in attendance.

*This price and crematorium protocols may change at short notice. **This option allows:**

Removal of deceased within 50 miles to our premises, supplying a basic coffin suitable for cremation, carrying out dressing and care of deceased in our mortuary facilities and providing Hearse and Bearers from our premises direct to the crematorium. The Deceased will be kept in care at our premises in Kelso.
Viewing of deceased available in our Chapel of Rest by appointment.

Once the legal paperwork is complete, we will contact the crematorium and arrange a date and time that is suitable with the crematorium. This is usually between 8.00am–8.30am (certain days may not be available).
The client will be informed of the confirmed date and time.

- No further Kyle Bros services available within price of £1,900
- This option does not include the following: No mourners are allowed to be in attendance, no clergy or celebrant conducting a funeral service / no church service / no service sheets / no hearse route / no limousine / no newspaper notice / no further Kyle Bros services.

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**2.**

## Simple Attended Early Morning Cremation

**Kyle Bros Price: £2,900**

**Borders Crematorium cost: £795**
**(8.30am or 9am Time Slots with 20 mourners maximum attending)**

**Total = £3,695**

**30 Minutes Chapel time, inclusive of entry and exit - (Maximum 20 minutes service duration)**

**(Family Led Tribute, Restrictions apply)**

Family and mourners can attend for a limited time slot in the crematorium chapel and choose family led readings, eulogy or tribute with some special pieces of music. (Approx 20 minutes in chapel). **This option allows:**

Removal of deceased within 50 miles to our mortuary premises either at Maxwellheugh or Spylaw Road, Kelso, supplying a fully furnished oak veneer coffin, dressing & care of deceased and providing hearse and bearers from our premises or family home to the crematorium. Viewing of deceased available in our Chapel of Rest.

Once the legal paperwork is complete, we will contact the crematorium and arrange a date and time that is suitable with the crematorium and as nearest to family request. This is usually 8.30am – 9.00am (certain days may not be available).

Any extra services that Kyle Bros undertakes will be charged at extra cost – Available options below.

- Small Car £170 / Limousine £290 / Embalming £120
- We can insert a newspaper notice or arrange Order of Service Sheets at extra cost of production

# ESSENTIAL INFORMATION ABOUT KYLE BROS. FUNERAL DIRECTORS LTD

**BUSINESS OWNER:**
Mr David Peter Irvine is the owner and Director of Kyle Bros. Funeral Directors Ltd - Company Registration: SC444946.

**DISCLOSURE OF INTERESTS**
We have no business or financial interest in a price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices.

**THIRD PARTY COSTS (Disbursements)**
We do not receive any commission on third party services or add any additional cost to the third part costs included in the final funeral invoice. Where applicable, VAT must be added to third party costs where the supplier is non-VAT rated.

**REGISTER OF CHARITABLE DONATIONS AND GRATUITIES**
Kyle Bros. Funeral Directors Ltd, have made a number of national and local community charitable donations to a number of charities in the last year. No charity donation was made to nursing homes, hospice, hospitals, or any institution that can influence customer choice of funeral director. A Register of Charitable Donations is kept on our premises.

## TERMS OF BUSINESS:

**PROFESSIONAL SERVICES**
These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documents, care of deceased and the use of the chapel of rest, provision of motor hearse, funeral director and embalming of deceased if required.

## CONTRACT / TERMS OF PAYMENT / PAYMENT ARRANGEMENTS

Kyle Bros. Funeral Directors Ltd operates a pricing policy in compliance with the Competitions and Markets Authority.

Our price list provides clients with a full description of our charges.

We will provide an itemised estimate of charges of Kyle Bros. Funeral Directors Ltd own costs and third party costs applicable. EG; church, crematorium, clergy, flowers, service sheets, music and catering. The third party costs are approximate and may change on the final funeral invoice. The estimate is required to be signed by the client thus agreeing to the contract / terms and conditions entered in to and agreeing to the estimated price stated.

**Deposit: We don't insist on a deposit and payment terms below will apply.**

We aim to send out the funeral invoice from 7 days after the funeral unless advised differently and if wished, we can forward the funeral invoice to a solicitor. Payment will be appreciated within 30 days, however, we will be flexible if the invoice has been forwarded to a solicitor and the mentioned solicitor gives a guarantee that funds are available to settle the funeral invoice. We reserve the right to add interest to outstanding invoices at 4% per month if the invoice has remained unpaid for 60 days or more. If you have any concerns that you may struggle to pay the funeral invoice within the above agreement and terms, please contact us quickly to talk to us in confidence. We will be sympathetic and take on board any unavoidable potential delays. Failure to settle the funeral invoice without response to Kyle Bros letters or other communication will result in Kyle Bros to take legal action to recoup the costs involved in both the funeral invoice and the legal costs involved.

**I have read and understood these Terms and Conditions**

Signed:…….. Date:……..

## RIGHT TO CANCEL

## (Arrangements made in the clients home only)

You have right to cancel the contract if you wish. This right can be exercised by sending or handing in a cancelation notice to the funeral director at anytime within the period of 14 days from the arrangement day. The right to cancel can be lost during the cancelation period if the service is provided in full before 14 days elapses.

If any disbursements have been paid by us within these 14 days, we will request payment for those services.

……..**TEAR HERE**…….

**Complete and return this copy only if you WISH TO CANCEL THE FUNERAL**

To: Kyle Bros. Funeral Directors Ltd, 2 Maxwellheugh, Kelso. TD5 8AY – 01573 224660 / info@kylefunerals.co.uk

I (The Applicant) herby give notice that I wish to cancel our contract made on……(Date)

regarding the late……..(Full name of deceased) funeral.

Signed:……..Name:……..Dated:……

Address:……

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